

# Nokia Intellisync Device Management

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Nokia Intellisync Device Management is a flexible and cost-effective, over-the-air device management solution that helps you keep your mobile workforce connected, manage and control your mobile assets, and minimize your IT administrative costs. Nokia Intellisync Device Management supports a wide range of mobile device platforms including Symbian, Windows Mobile, Palm, BlackBerry and Windows for laptops and desktops.

A range of compatible devices, including Nokia Eseries, is supported through Open Mobile Alliance (OMA) device management technology, delivering the advantages of a standards-based approach.

## Nokia Intellisync Device Management: The Proven, Comprehensive Platform

To make the most of your business mobility, you need a management platform specifically designed to accommodate a range of mobile devices, provide your IT administrator with a flexible and comprehensive solution, and simplify the end-user experience. Nokia Intellisync Device Management is a cost-effective, reliable, fully integrated platform, developed to meet IT administrative needs on virtually any device the IT department needs to support. Nokia Intellisync Device Management lets administrators manage

the mobile solution lifecycle from the initial device provisioning and security policy configuration, to application management and continual device software and configuration updates. With over-the-air management features that drive administrative efficiency and security—such as theft-loss protection and recovery, automatic backups, and asset collection and reporting, Nokia Intellisync Device Management protects business assets while streamlining deployment and ongoing mobile device administration.

## How Nokia Intellisync Device Management Benefits Your Business

### Keeping your mobile workforce productive

Fast end-user adoption, productivity, and satisfaction are critical for a successful solution rollout. Nokia Intellisync Device

Management provides the tools for a user-friendly experience. End-users can feel confident that their mobile device is configured properly, adheres to corporate security policies, has the latest revisions of key software applications and data, and is properly backed-up. Trouble-shooting end-user problems is simplified with automated hardware and software inventory, plus automated device restoration tools for replacing a lost device. End-user choice is supported with a device management solution that not only manages virtually any mobile device platform, but also manages more than one device per user.

### Maximizing end-to-end security

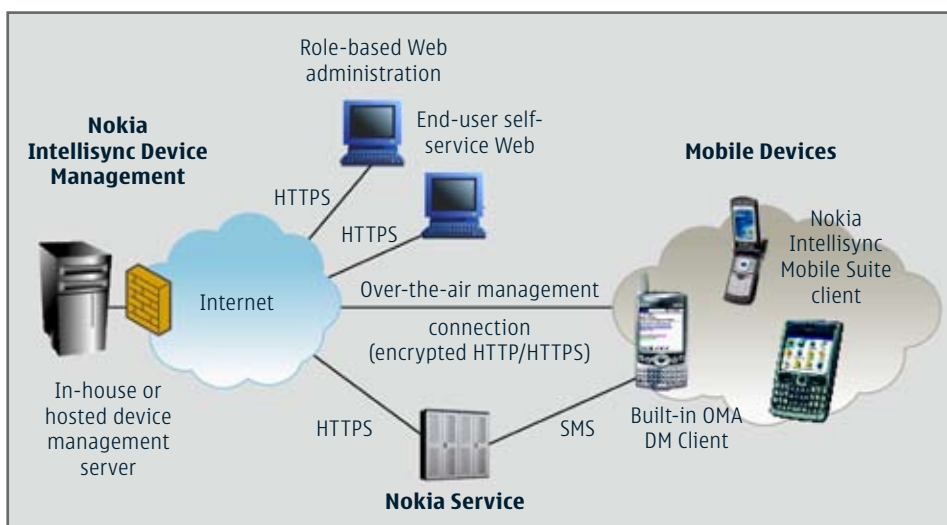
With user authentication, secure communications, power-on-password controls, password policy enforcement, and multiple levels of theft-loss protection, Nokia Intellisync Device Management provides an integrated solution to address corporate risks. If a device is lost, misplaced, or stolen, or if it has not been used for an atypically long period of time, IT staff can remotely lock-out the device, disable applications, selectively delete email and PIM data, erase removable storage media, and even reset the device to factory defaults.

### Providing cost-effective help desk solution

The capability for easy troubleshooting and end-user training is a key element in supporting mobility deployments. Nokia Intellisync Device Management enables help desk administrators to take control of the devices over a wireless connection. During this remote control connection both the administrator and the end-user see exactly the same actions and results on their screens—the end-user locally on the device screen and the administrator remotely on the administrative console. Problems the end-users may experience with their devices while out of the office can be easily resolved without the need to visit the IT department.

### Lowering your IT costs

By removing barriers and complications while streamlining the administration of your mobile device fleet, Nokia Intellisync Device Management allows you to reduce IT costs and helps to maximize the return on investment (ROI). And the easy-to-use administrative interface reduces staff time



spent on deploying, maintaining, and supporting a diversity of mobile users and devices. The fully integrated platform promotes standardization and eliminates the need for a portfolio of mobile middleware point solutions and specialized, costly IT skills. The powerful administration toolset facilitates remote configuration and deployment of mobile devices and applications, while enforcing your IT and security policies. Streamlined over-the-air software, files, and patch distribution simplify the initial deployment and subsequent updates, while asset management and reporting help you track your device inventory. Nokia Intellisync Device Management also provides cost-effective way to resolve problems over a remote control connection. Best of all, new users can be set-up in just minutes.

### Nokia Intellisync Mobile Suite Advantage

Nokia Intellisync Device Management is a component of the Nokia Intellisync Mobile Suite platform. Nokia Intellisync Mobile Suite connects virtually any corporate data source to virtually any mobile device over virtually any network, providing choice and flexibility to meet your current and evolving mobility needs. In addition to device management features, Nokia Intellisync Mobile Suite delivers email and PIM information to mobile devices; file synchronization to keep corporate documents up-to-date across the mobile workforce; and data synchronization to extend virtually to any business application or data, such as a CRM application, to the field. Nokia Intellisync Mobile Suite grows with your business. Start with one component and add more as your mobility needs expand.

### Services and Support

Nokia offers a full complement of support capabilities through Nokia for Business Services. For Nokia Intellisync Mobile Suite, we support both deployment and ongoing maintenance to help you achieve maximum business value from your solution. Our global, around-the-clock support infrastructure and expertise deliver peace of mind by helping to ensure your Nokia Intellisync mobility solutions operate at peak performance, day in and day out.

## Key Features

### Security, theft-loss protection, and recovery

- Multiple user authentication options, including local embedded database and external authentication sources over LDAP (including Microsoft Active Directory) and RADIUS
- Enforcement of power-on–password settings and password policies
- Backup and restore of files and configuration data
- Selectively erase device data or reset to factory defaults

### Device settings management

- Over-the-air provisioning of device management settings
- Ongoing configuration of device settings and settings enforcement

### Application management

- Application software distribution, installation, update and uninstallation
- Target updates to relevant devices, applications, or users
- Application settings management

### Asset management and reporting

- Hardware and software inventory
- Software application pre-deployment planning

### Administration flexibility

- Web-based administration interface
- Multi-tenant administration
- Role-based administration
- Scheduled and event-based sessions
- Remote control for help desk

### Device choice

- Nokia S40
- Symbian S60, Series 80 and UIQ
- Windows Mobile Pocket PC and Smartphone
- Palm
- BlackBerry
- Windows for personal computers

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